

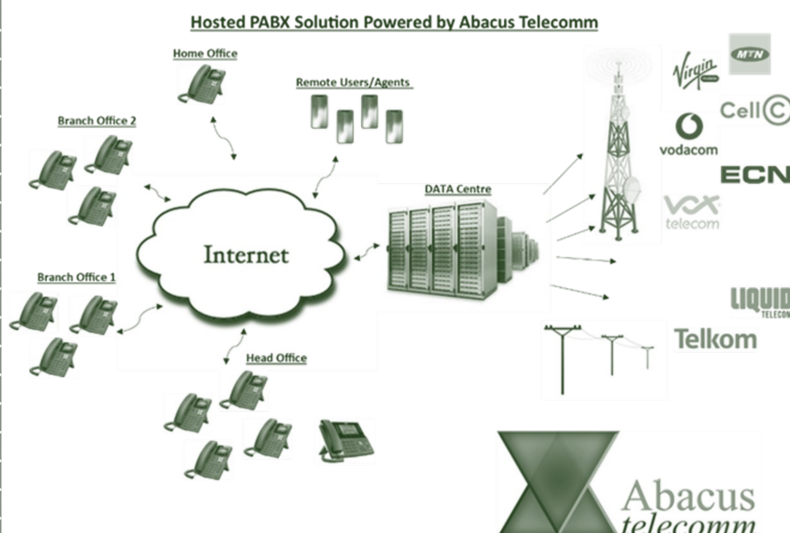
What is a Hosted or Cloud PABX?

Simply put, a hosted PABX (or cloud PABX) is no different to your normal on site PABX, except of course, that it is not on site! You now have a single PABX for your entire business or businesses installed in a DATA center. This now enables you to connect all your extensions, remote extensions, remote branches, multiple companies and home office(s) to one centralised PABX via the internet. You still obtain the full feature rich functionality of any PABX, but without the restriction of capacity. You only need an internet connection from each site to connect to the hosted PABX. All calls between offices and extensions are 100% free reducing your inter branch costs.

Features of Abacus Telecomm's hosted PABX

Abacus Telecomm Hosted PABX @ R60 per extension per month		
Feature	Benefit	Cost
SIP Account	Trunk required to Register	Free
Call Recording	Recording of ALL conversations	Free
Call Forwarding	Forward to extension, landline or mobile	Free
Call Waiting	Call waiting on extension	Free
Call Transfer	Transfer calls internally or externally	Free
Call Parking	Park call until caller ready to retrieve	Free
Paging	Page extensions to locate caller	Free
Itemised Billing	Inbound AND outbound calls	Free
Outgoing CLI	Display your number	Free
Incoming CLI	See callers number	Free
Backup	CDR and call records back up	Free
Zoiper App	Remote app for pc or smartphone	Free
Pick up Groups	Set group to pick up any ringing call	Free
Ring Group	Set group(s) of extension(s) to ring simultaneously	Free
IVR	Set auto attendant to answer calls and route	Free
Multi Company	Have multiple companies set up and ring accordingly	Free
Scalable	Increase or decrease extensions as you need	Free
Concurrent Calls	Unlimited concurrent calls	Free
Max Extensions	500	

Functionality of a hosted PABX



Key Advantages of a Hosted PABX

- ◆ **Initial Cost Savings** - No upfront investment in an office telephone system and no need for maintenance contracts. With Abacus Telecomm maintenance is included!
- ◆ **Ongoing Cost Savings** - A Hosted PBX implementation is significantly cheaper over the long run than a traditional PBX. These ongoing savings are in addition to the initial savings on capital outlay.
- ◆ **Geographical Flexibility** - Employees can work from **anywhere** when your office phone system is virtual.
- ◆ **Credibility** - For small businesses a virtual system can give them instant credibility by presenting their customers with a professional sounding telephone solution.
- ◆ **Scalability** - Expand and grow the PABX as your business needs grows.
- ◆ **Quick Setup** - A Hosted PBX solution can have you up and running very quickly compared to a traditional telephone system.

Savings, Savings Savings.....

With a hosted PABX solution, you the customer win all the way. The only CAPEX cost will be for physical telephone instruments and or networking. You save on the initial expensive outlay of a PABX control unit. In addition you save on maintenance costs and more importantly you save on call costs.

An additional savings is available to clients with multiple branches in so much as only one PABX is utilised as opposed to having multiple PABX units located in multiple sites.