



Abacus  
telecomm



VoIP

ADSL

**PABX**

Hosted  
PABX

Mobile

LCR

## Abacus Telecomms IP PBX Solution

Abacus Telecomm offers state of the art IP PABX solutions. Each solution is tailor made to meet our customers' requirements. With a combined experience of over 20 years in the industry, we have come to know and understand what our clients want.

Legacy PABX systems are a thing of the past. All current day PABX systems have evolved to the IP era allowing convergence to now be a true reality. We cater for all company types ranging from the small entity with only 4 extensions up to larger corporates requiring 300 extensions.

## Features of the Abacus Telecomm IP PABX



IVR

Interactive voice response to announce to your callers that their call is being attended to. Making your company more professional.



Queue

Call queues allow your callers to enter a queue and listen to announcements while waiting for their call to be taken.



Conference

Call conferencing enables you to speak to multiple callers in a conference environment. Multiple conferences are possible.



RingGroup

Ring groups can be set for phones to ring sequentially or as a group. Great for call centers and where there are multiple receptionists.



Firewall

The integrated firewall provides superior security and assists with preventing hack attacks and un-authorized registration to your PABX.



PIN User

Take even more control over your call costs by forcing people to enter a pin code before dialing. This is also eliminates un-authorized calls.



VoiceMail

No more costs for Voice Mail! All voicemail is now free and can be enabled or disabled for each and every extension. Voicemail to email is also available.



QoS

Quality of service enables all voice calls to be trafficked across the best possible route ensuring that your call quality is always the best.



Redundancy

Should a VoIP trunk or one of your current trunks not be available, calls will look for the first available route to complete, ensuring you are always able to dial out.



CallRecord

At no extra cost you can now choose to record all your calls or just calls on exception. It is becoming more important in today's times to record your conversations.

## Additional facts and figures

In addition to the standard features on the IP PABX, you can also make use call forwarding, remote extensions, call parking, call transfer, music on hold, do not disturb, DID dialing, call back, call blacklisting and many more. There are no additional costs to our features. These are part and parcel of the system. There are no add ons, no optional extras and no surprises.

The IP PABX is also fully VoIP enabled allowing you to make use of VoIP dialing without the additional need of extra routers and/or gateways. This is a simple, one unit does all appliance.

Abacus Telecomm also does continued remote maintenance and support ensuring that your PABX is always up to date and always up and running.

Abacus Telecomms' IP PABX offering is there to replace your existing legacy PABX in its entirety. We supply a new PABX, new telephone instruments and new telephony infrastructure.



Give us a call today on **+27 (0) 21 556 6327** or email [sales@abacustelecomm.co.za](mailto:sales@abacustelecomm.co.za) and let us show you how easy and affordable a new PABX can be!

T's and C's apply